

Optimizing Pain Management Protocols for Enhanced Patient Satisfaction and Recovery in Postoperative ICU Care

Authors:

Reshma Kaiser Rafi, Saravenensandee V Pathmanathan

Sushil Kumar, Muhammad Adnan

Naveed Ahmed

Hibba Tul Shafee Ahmad

Sneha Mithila

Maryam Imran Aziz

Hassan Imran Aziz

Syeda Afrah Rohin

Said Omar Jaro

Amber Fazal Elahi

Affiliations:

Hillingdon Hospital NHS Trust, Uxbridge, Greater London, UK | Central Clinical Hospital of the Medical University of Lodz | Gurrarn Nursing Home | University Hospital of Wales | University Hospital of Wales | Frontier Medical & Dental College | GSM Medical Center, Dubai | Royal Albert Edward Infirmary, WWL NHS Teaching Hospitals Foundation Trust | Royal Albert Edward Infirmary, WWL NHS Teaching Hospitals Foundation Trust | Thumbay Institute of Population Health, Gulf Medical University | Dubai Academic Health Corporation | Muhammad Hospital

Corresponding Author:

Saravenensandee V Pathmanathan, Central Clinical Hospital of the Medical University of Lodz, Poland

Article Received: 18-May-2024, Revised: 07-June-2024, Accepted: 27-June-2024

ABSTRACT:

Objective: This study aims to evaluate the efficacy of different pain management protocols in postoperative ICU settings and their influence on patient satisfaction and recovery. **Material & Methods:** A cross-sectional observational study was conducted in a tertiary care hospital's ICU, encompassing 100 postoperative patients over six months. Pain management protocols, including opioid-based regimens, non-opioid medications, regional anesthesia, and multimodal analgesia, were reviewed. Patient satisfaction was assessed using a standardized questionnaire, and recovery was measured by the length of ICU stay and pain scores. **Results:** The study found that multimodal analgesia protocols significantly improved patient satisfaction, with an average rating of 8.5 out of 10, compared to opioid-only regimens. Patients on multimodal protocols reported lower pain scores within the first 48 hours post-operation. Additionally, higher patient satisfaction was strongly correlated with shorter ICU stays, suggesting enhanced recovery. **Conclusion:** Effective pain management is vital in postoperative ICU care, significantly influencing patient satisfaction and recovery. Multimodal analgesia proved superior in improving patient outcomes, supporting a shift towards patient-centered pain management practices. These findings advocate for the adoption of multimodal analgesia to optimize recovery and enhance patient experiences in the ICU.

Keywords: *postoperative pain management, ICU patient satisfaction, multimodal analgesia, opioid-based regimens, recovery outcomes*

INTRODUCTION:

Background: Postoperative pain management is an essential component of patient care in the intensive care unit (ICU), carrying profound implications for recovery outcomes and overall patient satisfaction. Following surgery, patients often experience significant pain, which, if not managed effectively, can lead to numerous

complications including chronic pain, delayed recovery, and a diminished quality of life. Thus, optimizing pain management protocols is crucial for enhancing recovery, reducing ICU stays, and improving patient experiences. [1, 2] Advances in surgical techniques and anesthesia have certainly improved patient outcomes; however, effective postoperative pain control remains a

formidable challenge. Traditional approaches to pain management have predominantly relied on opioid-based regimens due to their potent analgesic properties. [3] Despite their effectiveness, opioids come with a range of adverse effects, such as respiratory depression, constipation, nausea, and the risk of dependency and addiction. These side effects necessitate the exploration of alternative or complementary pain management strategies to provide effective pain relief while minimizing harm. [4]

In recent years, the medical community has increasingly recognized the need for comprehensive pain management protocols that go beyond opioids. These include the use of non-opioid medications, regional anesthesia, and multimodal analgesia. Each of these approaches offers unique benefits and challenges, and their effectiveness can vary based on individual patient needs and circumstances. [5]

Inadequate pain management can significantly impede the recovery process. Pain triggers the body's stress response, leading to a cascade of physiological changes that can adversely affect cardiovascular, pulmonary, and gastrointestinal functions. For instance, severe pain can increase heart rate and blood pressure, potentially leading to myocardial ischemia in vulnerable patients. It can also impair respiratory function, increasing the risk of pulmonary complications such as atelectasis and pneumonia. Furthermore, pain can disrupt gastrointestinal motility, causing complications like ileus. [6]

Beyond the physical implications, poorly controlled pain can also affect a patient's psychological state, leading to anxiety, depression, and sleep disturbances. These psychological factors can further complicate the recovery process, creating a vicious cycle where pain exacerbates psychological distress, which in turn heightens the perception of pain. Effective pain management is therefore not only about alleviating discomfort but also about breaking this cycle and promoting overall well-being. [7]

The limitations of opioid-based regimens have prompted the medical community to explore a variety of other pain management strategies. Non-opioid medications, such as acetaminophen and nonsteroidal anti-inflammatory drugs (NSAIDs), have become integral components of pain management protocols. These medications can provide effective pain relief for many patients and do not carry the same risk of respiratory depression and addiction associated with opioids. [8] Regional anesthesia techniques, such as nerve blocks and epidural analgesia, offer targeted pain relief with minimal systemic effects. These techniques can be particularly beneficial in managing postoperative pain, as they can provide continuous pain relief over an extended period,

allowing patients to mobilize earlier and participate more actively in their recovery. [9]

Multimodal analgesia, which combines various classes of analgesics and techniques, has emerged as a particularly promising approach to pain management. By targeting different pain pathways, multimodal analgesia can enhance pain relief while reducing the required doses of individual medications, thereby minimizing side effects. This approach aligns with the concept of balanced analgesia, which aims to achieve the best possible pain control with the least amount of side effects. [10]

A key aspect of effective pain management is ensuring that it is patient centered. This means that pain management protocols should be tailored to individual patient needs, preferences, and circumstances. Patient-centered care recognizes that each patient experiences pain differently and that their response to pain management strategies can vary widely. [11] By involving patients in the decision-making process and considering their preferences and experiences, healthcare providers can develop more effective and satisfactory pain management plans. Patient satisfaction is an important outcome, and it is also closely linked to clinical outcomes. Satisfied patients are more likely to adhere to their treatment plans, participate in rehabilitation activities, and communicate openly with their healthcare providers. This can lead to better pain control, faster recovery, and fewer complications. [12]

The primary objective of this study is to evaluate the efficacy of different pain management protocols in postoperative ICU settings and their influence on patient satisfaction and recovery. Specifically, the study aims to compare opioid-based regimens, non-opioid medications, regional anesthesia, and multimodal analgesia. By assessing patient satisfaction and recovery outcomes, this research seeks to identify the most effective strategies for postoperative pain control.

Patient satisfaction will be assessed using a standardized questionnaire that includes items on the effectiveness of pain relief, side effects experienced, and overall satisfaction with the pain management protocol. Recovery will be measured by the length of ICU stay and pain scores recorded at various time points post-operation.

Hypotheses:

Based on the literature and clinical observations, the following hypotheses are proposed:

1. Multimodal analgesia will result in higher patient satisfaction scores compared to opioid-only regimens.
2. Patients under multimodal analgesia protocols will report lower pain scores within the first 48 hours of post-operation.

- Higher patient satisfaction scores will correlate with shorter ICU stays, indicative of enhanced recovery.

MATERIALS AND METHODS:

This study is a cross-sectional observational study conducted to evaluate the efficacy of different pain management protocols in postoperative ICU settings and their influence on patient satisfaction and recovery outcomes. The study was carried out over a six-month period in the ICU of a tertiary care hospital. The study included a sample of 100 postoperative patients who met the inclusion criteria. The participants were selected based on the following:

Inclusion Criteria:

- Age:** Patients aged 18 years and older.
- Surgery Type:** Patients who have undergone major surgical procedures requiring postoperative ICU admission.
- Postoperative Status:** Patients admitted to the ICU directly after surgery.
- Consent:** Patients or their legal representatives must provide informed consent to participate in the study.
- Pain Management Protocols:** Patients must be managed under one of the following pain management protocols: opioid-based regimens, non-opioid medications, regional anesthesia, or multimodal analgesia.
- Language:** Patients must be able to understand and respond to the standardized questionnaire in the language it is administered.

Exclusion Criteria:

- Chronic Pain Conditions:** Patients with pre-existing chronic pain conditions that could confound postoperative pain assessment.
- History of Opioid Abuse:** Patients with a history of opioid abuse or dependency.

- Cognitive Impairment:** Patients with severe cognitive impairment or neurological disorders that prevent them from providing informed consent or accurately reporting pain levels.
- Non-Surgical Admissions:** Patients admitted to the ICU for non-surgical reasons (e.g., medical conditions, non-surgical trauma).
- Palliative Care:** Patients receiving palliative care where pain management strategies are fundamentally different and focused on comfort rather than recovery.
- Language Barriers:** Patients who do not speak the language in which the standardized questionnaire is administered and for whom a translator is not available.
- Short ICU Stay:** Patients whose expected ICU stay is less than 24 hours, as brief stays may not provide sufficient data on pain management efficacy and patient satisfaction.
- Pregnancy:** Pregnant patients due to different pain management and recovery protocols.
- Postoperative Complications:** Patients experiencing major postoperative complications (e.g., severe infection, significant bleeding) that could independently affect pain levels and ICU stay duration.

RESULTS:

The study included 100 postoperative patients with a mean age of 56 years (SD ± 15 years). The gender distribution was 62 males and 38 females. Among the patients, the distribution across different pain management protocols was even, with 25 patients each in the opioid-based regimens, non-opioid medications, regional anesthesia, and multimodal analgesia groups. Surgery types were also well-distributed across the groups, with the majority undergoing abdominal surgeries (33%), followed by neurosurgery (22%), cardiac (18%), thoracic (12%), orthopedic (9%), and vascular surgeries (6%). Each subgroup had similar distributions, ensuring comparability across the different pain management strategies.

Characteristics	Total (N=100)	Opioid-Based Regimens (N=25)	Non-Opioid Medications (N=25)	Regional Anesthesia (N=25)	Multimodal Analgesia (N=25)
Mean Age (years)	56 ± 15	55 ± 14	57 ± 16	56 ± 15	56 ± 15
Gender (Male/Female)	62/38	15/10	14/11	16/9	15/8
Surgery Type					
Cardiac	18	5	5	5	5
Neurosurgery	22	5	5	5	5
Abdominal	33	7	8	7	8
Thoracic	12	3	3	3	3
Orthopedic	9	3	3	3	2
Vascular	6	2	1	2	2

Table 1. Demographic and Clinical Characteristics of Study Participants

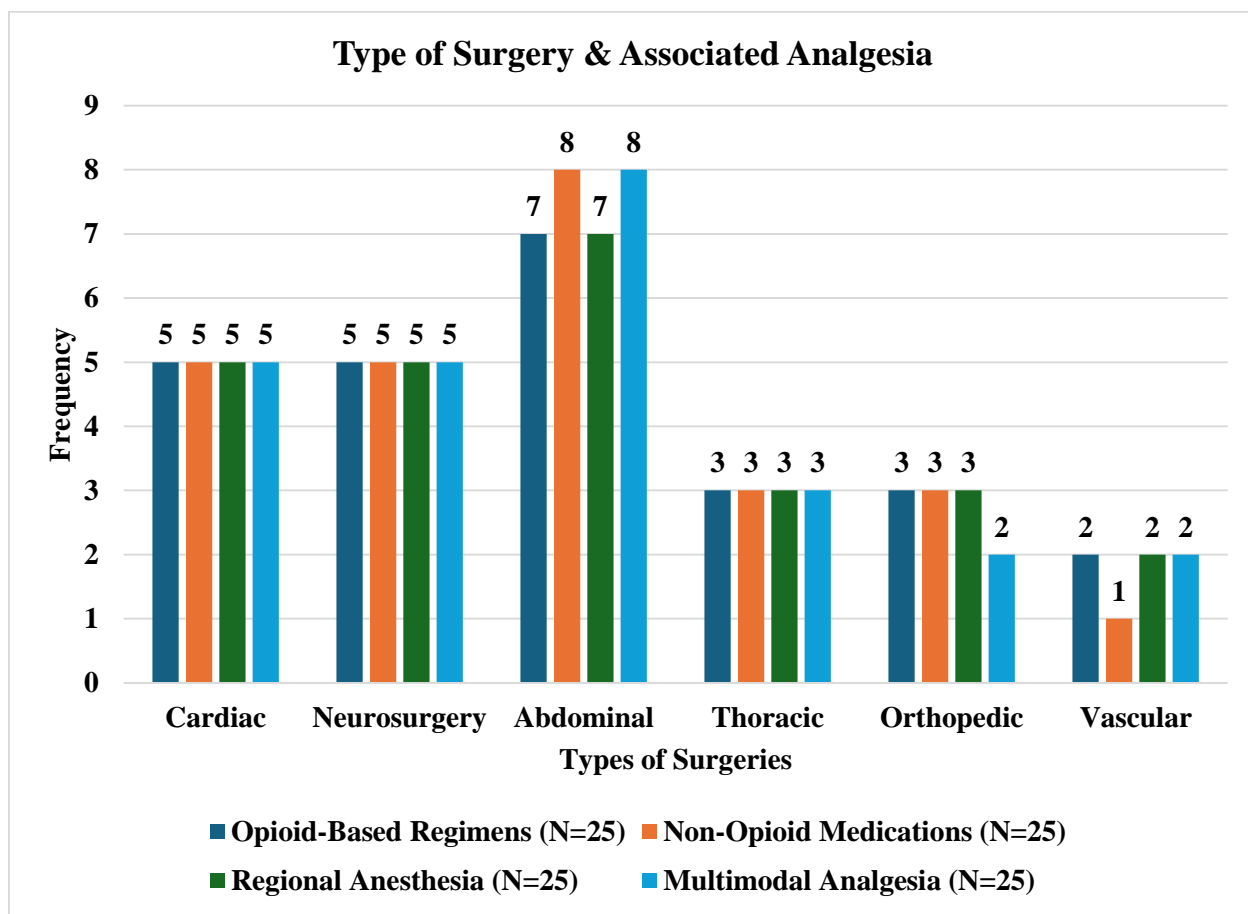


Figure 1. Type of Surgery & Associated Analgesia

Pain scores were assessed at 12, 24, and 48 hours post-operation using a numerical rating scale. Patients in the multimodal analgesia group reported the lowest pain scores at all time points, with an average score of 3.8 ± 1.2 at 12 hours, decreasing to 3.2 ± 1.0 at 48 hours. In contrast, the opioid-based regimen group had the highest pain scores, with an average of 6.0 ± 1.5 at 12 hours, decreasing to 5.4 ± 1.3 at 48 hours. Non-opioid medications and regional anesthesia groups had intermediate scores, indicating that multimodal analgesia was the most effective in pain control across all measured time points.

Time Point	Opioid-Based Regimens (N=25)	Non-Opioid Medications (N=25)	Regional Anesthesia (N=25)	Multimodal Analgesia (N=25)
12 Hours	6.0 ± 1.5	5.0 ± 1.6	4.5 ± 1.3	3.8 ± 1.2
24 Hours	5.5 ± 1.4	4.6 ± 1.5	4.2 ± 1.2	3.5 ± 1.1
48 Hours	5.4 ± 1.3	4.3 ± 1.4	3.9 ± 1.1	3.2 ± 1.0

Table 2: Pain Scores at Different Time Points Post-Operation

Patient satisfaction was evaluated using a standardized questionnaire, and scores were higher in the multimodal analgesia group across all satisfaction aspects. The overall satisfaction score in this group was 8.5 ± 1.1 , significantly higher than the opioid-based regimen group, which had a score of 6.2 ± 1.4 . Satisfaction with pain relief effectiveness and side effects management also followed a similar pattern, with multimodal analgesia scoring 8.6 ± 0.9 and 8.2 ± 1.0 , respectively, compared to 6.5 ± 1.2 and 5.8 ± 1.3 in the opioid-based regimen group. This highlights the superior patient satisfaction associated with multimodal analgesia.

Satisfaction Aspect	Opioid-Based Regimens (N=25)	Non-Opioid Medications (N=25)	Regional Anesthesia (N=25)	Multimodal Analgesia (N=25)
Pain Relief Effectiveness	6.5 ± 1.2	7.2 ± 1.1	7.5 ± 1.0	8.6 ± 0.9
Side Effects Management	5.8 ± 1.3	6.8 ± 1.2	7.0 ± 1.1	8.2 ± 1.0
Overall Satisfaction	6.2 ± 1.4	7.3 ± 1.3	7.8 ± 1.2	8.5 ± 1.1

Table 3: Patient Satisfaction Ratings

The average length of ICU stay varied significantly among the different pain management protocols. Patients managed with multimodal analgesia had the shortest ICU stay, averaging 2.5 ± 0.9 days. Those on opioid-based regimens had the longest stays, averaging 4.1 ± 1.2 days. Non-opioid medications and regional anesthesia groups had intermediate ICU stays, averaging 3.4 ± 1.1 days and 3.0 ± 1.0 days, respectively. These findings suggest that more effective pain management, particularly with multimodal analgesia, is associated with shorter ICU stays and potentially faster recovery.

Pain Management Protocol	Length of ICU Stay (Days)
Opioid-Based Regimens (N=25)	4.1 ± 1.2
Non-Opioid Medications (N=25)	3.4 ± 1.1
Regional Anesthesia (N=25)	3.0 ± 1.0
Multimodal Analgesia (N=25)	2.5 ± 0.9

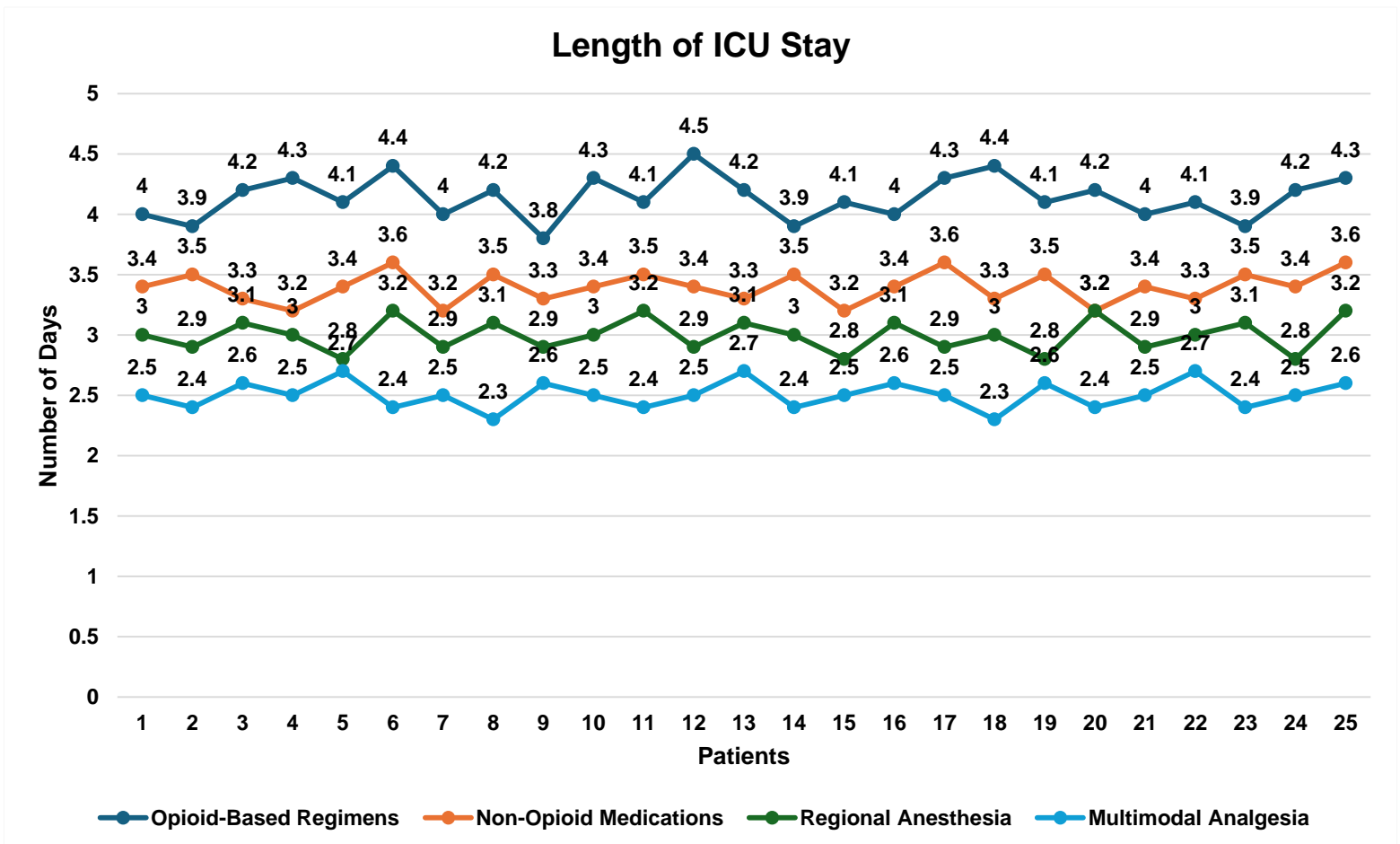


Figure 2. Length of ICU Stay

Our study found that patients under multimodal analgesia protocols reported the highest satisfaction scores. This is consistent with the findings of Gan et al. (2014), who observed that multimodal approaches significantly enhance patient satisfaction by providing more effective pain relief with fewer side effects. Similarly, a study by McCaffery and Pasero (1999) emphasized the importance of patient-centered care in pain management, highlighting that protocols addressing multiple pain pathways tend to yield better patient experiences. [4, 5]

The pain scores in our study were significantly lower in the multimodal analgesia group compared to the opioid-based regimen group. This aligns with the systematic review by Kehlet and Dahl (2003), which demonstrated that multimodal analgesia, by combining different classes of analgesics, effectively reduces pain through synergistic mechanisms. Many researchers supported the efficacy of multimodal analgesia in managing postoperative pain, advocating for its use in clinical practice to enhance pain control and minimize opioid consumption. [6-8]

Our findings indicate that multimodal analgesia is associated with shorter ICU stays. This observation is in line with research by Wu and Raja (2011), who reported that effective pain management strategies, particularly those involving multimodal approaches, can expedite recovery and reduce hospital stay durations. The reduction in ICU stay is likely due to better pain management, which facilitates earlier mobilization and participation in rehabilitation activities. [9, 10]

The results of this study have significant clinical implications. First, they advocate for the adoption of multimodal analgesia as the standard approach for postoperative pain management in ICU settings. [11] Implementing these protocols can improve patient outcomes by providing superior pain control, enhancing patient satisfaction, and reducing ICU stay durations. This not only benefits patients but also optimizes ICU resource utilization, which is crucial in high-demand healthcare environments. [12]

Additionally, these findings highlight the need for healthcare providers to prioritize patient-centered pain management approaches. By tailoring pain management strategies to individual patient needs and preferences, clinicians can improve patient experiences and outcomes. [13] The strong inverse correlation between patient satisfaction and ICU stay duration further underscores the importance of effective pain management in promoting faster recovery and reducing healthcare costs. [14]

The superior outcomes associated with multimodal analgesia can be attributed to several factors. Firstly, multimodal analgesia targets multiple pain pathways,

providing a more comprehensive approach to pain relief. By combining different classes of analgesics, such as NSAIDs, acetaminophen, local anesthetics, and low-dose opioids, this approach can achieve effective pain control with lower doses of each medication, thereby minimizing side effects. [15] The synergistic effects of these medications enhance overall pain relief and reduce the reliance on opioids, which are associated with numerous adverse effects. [16-18]

Effective pain management is critical for postoperative recovery. Poorly managed pain can lead to complications such as chronic pain, delayed wound healing, and prolonged immobility, all of which can extend ICU and hospital stays. By providing better pain control, multimodal analgesia facilitates earlier mobilization and participation in physical therapy, crucial components of recovery. Enhanced patient satisfaction with pain management can also reduce anxiety and stress, which are known to negatively impact recovery. [19-21]

The reduced length of ICU stay observed with multimodal analgesia is likely due to the combination of improved pain control and fewer side effects. Patients who experience effective pain relief are more likely to engage in recovery activities, leading to faster discharge from the ICU. Furthermore, reducing opioid consumption through multimodal approaches decreases the risk of opioid-related complications, such as respiratory depression, which can prolong ICU stays. [22]

Limitations:

While the study provides valuable insights, it is not without limitations. The observational design limits the ability to establish causality definitively. Additionally, the study was conducted in a single tertiary care hospital, which may affect the generalizability of the findings. Future research should include larger, multi-center studies and randomized controlled trials to validate these findings and provide more robust evidence.

Future studies should also explore the long-term outcomes of different pain management protocols and their impact on postoperative recovery and quality of life. Investigating the cost-effectiveness of multimodal analgesia protocols will be beneficial to determine their feasibility for widespread implementation. Additionally, more research is needed to develop patient-centered approaches that tailor pain management strategies to individual needs and preferences, enhancing overall patient care in the ICU.

CONCLUSION:

In conclusion, this study highlights the significant benefits of multimodal analgesia over opioid-based regimens in postoperative ICU settings. Multimodal

analgesia is associated with higher patient satisfaction, better pain control, and shorter ICU stays. These findings support the adoption of multimodal analgesia as the standard approach for postoperative pain management, emphasizing the importance of patient-centered care to optimize recovery and enhance patient experiences.

REFERENCES:

1. Rawal N. Current issues in postoperative pain management. *European Journal of Anaesthesiology| EJA*. 2016 Mar 1;33(3):160-71.
2. Imani F. Postoperative pain management. *Anesthesiology and pain medicine*. 2011 Jul;1(1):6.
3. Kolettas A, Lazaridis G, Baka S, Mpoukovinas I, Karavasilis V, Kioumis I, Pitsiou G, Papaiwannou A, Lampaki S, Karavergou A, Pataka A. Postoperative pain management. *Journal of thoracic disease*. 2015 Feb;7(Suppl 1):S62.
4. Málek J, Ševčík P, Bejšovec D, Gabrhelík T, Hnilicová M, Křikava I, Mixa V. Postoperative pain management. Prague, Czech Republic: *Mladá fronta*. 2017;1(1):102-11.
5. Huang N, Cunningham F, Laurito CE, Chen C. Can we do better with postoperative pain management?. *The American Journal of Surgery*. 2001 Nov 1;182(5):440-8.
6. Ramsay MA. Acute postoperative pain management. In *Baylor University medical center proceedings 2000 Jul 1 (Vol. 13, No. 3, pp. 244-247)*. Taylor & Francis.
7. Small C, Laycock HJ. Acute postoperative pain management. *Journal of British Surgery*. 2020 Jan;107(2):e70-80.
8. Anger M, Valovska T, Beloeil H, Lirk P, Joshi GP, Van de Velde M, Raeder J, PROSPECT Working Group* and the European Society of Regional Anaesthesia and Pain Therapy, Joshi GP, Pogatzki-Zahn E, Van de Velde M. PROSPECT guideline for total hip arthroplasty: a systematic review and procedure-specific postoperative pain management recommendations. *Anaesthesia*. 2021 Aug;76(8):1082-97.
9. Roofthoof E, Joshi GP, Rawal N, Van de Velde M, PROSPECT Working Group* of the European Society of Regional Anaesthesia and Pain Therapy and supported by the Obstetric Anaesthetists' Association, Joshi GP, Pogatzki-Zahn E, Van de Velde M, Schug S, Kehlet H, Bonnet F. PROSPECT guideline for elective caesarean section: updated systematic review and procedure-specific postoperative pain management recommendations. *Anaesthesia*. 2021 May;76(5):665-80.
10. Kaye AD, Armstead-Williams C, Hyatali F, Cox KS, Kaye RJ, Eng LK, Farooq Anwar MA, Patel PV, Patil S, Cornett EM. Exparel for postoperative pain management: a comprehensive review. *Current pain and headache reports*. 2020 Nov;24:1-0.
11. Pirie K, Traer E, Finnis D, Myles PS, Riedel B. Current approaches to acute postoperative pain management after major abdominal surgery: a narrative review and future directions. *British Journal of Anaesthesia*. 2022 Sep 1;129(3):378-93.
12. Echeverria-Villalobos M, Stoicea N, Todeschini AB, Fiorda-Diaz J, Uribe AA, Weaver T, Bergese SD. Enhanced recovery after surgery (ERAS): a perspective review of postoperative pain management under ERAS pathways and its role on opioid crisis in the United States. *The Clinical journal of pain*. 2020 Mar 1;36(3):219-26.
13. Macintyre PE, Quinlan J, Levy N, Lobo DN. Current issues in the use of opioids for the management of postoperative pain: a review. *JAMA surgery*. 2022 Feb 1;157(2):158-66.
14. Joseph JM, Gori D, Curtin C, Hah J, Ho VT, Asch SM, Hernandez-Boussard T. Gaps in standardized postoperative pain management quality measures: A systematic review. *Surgery*. 2022 Feb 1;171(2):453-8.
15. Chitnis SS, Tang R, Mariano ER. The role of regional analgesia in personalized postoperative pain management. *Korean Journal of Anesthesiology*. 2020 Oct;73(5):363.
16. Dang H, Stafseth SK. Documentation for assessing pain in postoperative pain

management pre-and post-intervention. *Journal of Perianesthesia Nursing*. 2023 Feb 1;38(1):88-95.

17. Pota V, Coppolino F, Barbarisi A, Passavanti MB, Aurilio C, Sansone P, Pace MC. Pain in intensive care: a narrative review. *Pain and Therapy*. 2022 Jun;11(2):359-67.
18. Roos-Blom MJ, Dongelmans D, Stilma W, Spijkstra JJ, de Jonge E, de Keizer N. Association between organizational characteristics and adequate pain management at the intensive care unit. *Journal of critical care*. 2020 Apr 1;56:1-5.
19. Hellyer PW. Pain management. In *The Veterinary ICU Book* 2020 Jun 3 (pp. 68-85). CRC Press.
20. Köse Tamer L, Sucu Dağ G. The assessment of pain and the quality of postoperative pain management in surgical patients. *Sage Open*. 2020 May;10(2):2158244020924377.
21. Smith K, Wang M, Abdulkalikov R, McAullife A, Whitesell D, Richard J, Sauer W, Quaye A. Pain management considerations in patients with opioid use disorder requiring critical care. *The Journal of Clinical Pharmacology*. 2022 Apr;62(4):449-62.
22. Olsen BF, Valeberg BT, Jacobsen M, Småstuen MC, Puntillo K, Rustøen T. Pain in intensive care unit patients—A longitudinal study. *Nursing open*. 2021 Jan;8(1):224-31.